

EXHIBIT L

End User Rate Plans

Navajo Pillars Telecommunications Inc. plans to offers the following end-user rate plans:

Standard Local Voice Services:

Voice Plan	Jurisdiction	Price
Residential	AZ	\$21.34
Business	AZ	\$29.90

CLASS and Custom Calling Features:

Feature	Monthly Fee
Anonymous Call Rejection	\$1.50
Auto Callback	\$2.00
Call Forwarding	\$2.00
Call Forward Do Not Answer	\$1.50
Caller ID, Name & Number	\$7.50
Call Waiting ID	\$3.00
Distinctive Ringing	\$3.00
Selective Call Acceptance	\$2.00
Selective Call Forwarding	\$2.50
Wire maintenance	\$3.50
Selective Call Rejection	\$1.50
Speed Calling 8	\$2.50
Speed Calling 30	\$3.50
Three-way Calling	\$2.50
Call Package 2 (Includes and two of Call Waiting, Call Forwarding, Three-Way Calling and Speed Calling 8)	\$1.75
Call Package 4 (Includes Call Waiting, Call Forwarding, Three-way Calling and Speed Calling 8)	\$2.75
Voice Messaging	\$3.95

Long Distance Services:

Plan	Price and Description
Rate Plan A	\$0.15 per minute, anytime, anywhere in the continental U.S.
Rate Plan B	\$0.10 per minute, anytime, instate \$0.10 per minute, out-of-state, within the continental U.S. \$5.00 monthly fee
International Calls	\$0.60 per minute

Navajo Pillars Telecommunications, Inc.

Broadband Services:

Plan	Price	Data Rate
1. Basic (dialup replacement)	\$29.95	256K
2. Copper	\$44.95	768K
3. Bronze	\$54.95	1.5 Meg
4. Silver	\$64.95	3 Meg
5. Gold	\$74.95	1 Gig

Navajo Pillars Telecommunications, Inc. will be providing Digital Subscriber Line (“DSL”) and fiber-to-the home service to 100% of its customers

EXHIBIT M

Statements of Residents of the Proposed Study Area

While speaking with local residents regarding their interest in Navajo Pillars Telco's proposed service offerings, George Martinez, the carrier's founder, was struck by the hardships faced by the community as a result of having no access to telephone service. Mr. Martinez decided to record some of these stories in order to share it with the Federal Communications Commission. The below stories are unedited and true to the best of Mr. Martinez's knowledge.

David Begay: Traffic accident on Mountain Pass road. A car had driven over the edge the mountain. One person trapped inside, two other injured. Four hours passed before I drove to the accident. I had to choose to help or get help. Phones don't work, no cell service no one has a phone, had to drive an hour before flagging down a police officer for help. The person trapped in the car died from injuries.

Martha Tosie: My son fell off his horse and broke his leg and arm. We had to search for him, twelve hours later he was found. It took three more hours to get him to the paved road. We had to drive him one hour to the hospital. If we had phones we could have called for help and had emergency help waiting, but no phones.

Stewart George: My father had a heart attack he could not call for help because there is not any phones available. My father died trying to walk to my house 300 ft away.

Steven George Jr: During a storm my wife and son were hurt when the truck went off the road. They had to spend the night in the truck with a broken window in the snow. They could not call; I could not call emergency services to help look for them. A bus driver the next day reported my wife's truck off the road. Almost a day passed before the police received a call for help

Thomas Chee: House fire started from an ember from fireplace. Lost house it was the next day before Navajo PD made it to my house. I had to walk to a neighbor; he had to drive to Chinle to report fire to the PD.

JT Yahee: I broke my leg when I fell off my horse, had to wait two ½ days until a neighbor stopped by. He drove me to Cottonwood we flagged down PD, they called emergency services. I was in the hospital for weeks with pin in leg. Was told I almost lost leg to infection. No phone, no help, no one cares.

Stella Begay: My mother died alone, could not call for help, could not call her family. Flash flood washed out road took four days to get to her home with ambulance.

Henry Tsela: My Son hurt himself at school, the school could not contact me, no home phone, no phone in area. I only learned that the school took my son to the Chinle hospital, only after my older daughter got home from school almost six hours later. They had to wait to treat my son,

until I approved treatment. If I had a phone I could have approved treatment over the phone, and the school could have contacted me about my son's injuries.

Brenda Nez: My husband was away working in Phoenix for the week. My car was damaged and the house was attacked for two day by Skinwalkers. My children were scared, could not call for help, and could not call family. We had to stay inside two days until my sister came out to see where we have been.

David Nez Jr: Someone was killing my sheep and they were also shooting at my house and my neighbor's house. I don't have a phone, none of my neighbors have phones, nobody within ten miles have phones. The only way to report this was drive the next day to Pinon, thirty five miles away and report what has happened.

Kevin Yahzee : People know we do not have phones here, so sometimes my home and trucks are broken into and stolen, my house gets robbed, twice with my grandmother was home alone, when it was robbed, she locked herself in a bathroom all day until I returned home. She could not call for help from the PD. We have never had a phone, none of my community members have phones. Phones will help us to keep in contact with people outside our valley. And when need help from the PD.

Fred and Melvis Thomas: We take care of the grandchildren, and mother in-law lives next to us. With the children in school, and old mother living with us, we need a phone to help us stay in contact with the children's school activities, and with emergency services for old mother. My Grandson and Mother in-law were alone at the house when Mother in-law fell and broke her hip. She was on the floor with grandson next to her all day. He had no way to call for help and was too young (4 years old) to get help for her. The nearest phone is twenty minutes away by car. If roads are washed out, it could take a day or more to get to a phone, and call for help. Once home we had to drive to a phone, and called the PD, they called the ambulance almost, two more hours passed before Mother in-law was taken to the hospital.

EXHIBIT N

REDACTED – FOR PUBLIC INSPECTION

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EXHIBIT O

Profile

Chapter Images

TACHEE/ BLUE GAP CHAPTER

Navajo name: Tl'chii' / Bis doot[7'7zh7 n7deeshgiizh]

Interpretation: Blue clay gap

<i>Indian Population:</i>	1980 Census:	1,022
	1990 Census:	1,058
	2000 Census:	1,428

Estimated land size: 116,102.70 Acres

Land Management District : 4

GOVERNMENT

Number of Chapter NNC delegate(s): 1

Delegate(s) shared with:

Forest Lake Chapter, Black Mesa Chapter

Navajo Police district office covering Chapter :

Chinle District

Tribal offices that provide services within Chapter :

Community Services Div of Social Services

Community Health Rep Navajo Housing Services

Navajo Dept of Employment & Training

MEDICAL

Hospital(s) & clinic(s) where most Chapter people go:

<u>Hospital</u>	<u>Town</u>
Chinle Indian Hospital	Chinle, AZ
Sage Memorial Hospital	Ganado, AZ
<u>Clinic</u>	<u>Town</u>
PiOon Health Station	Pinon, AZ

EDUCATION

Total enrollment by school (Fall of 2003):

<u>School</u>	<u>Enrolled</u>
Blue Gap Pre-Schools I & II	40

COMMUNICATIONS

Regular TV reception; stations received:

<u>Call Letters</u>	<u>Town</u>
KNAZ	Flagstaff, AZ

Clear AM radio stations received:

<u>Call Letters</u>	<u>Town</u>
KTNN	Window Rock, AZ
KDJI	Holbrook, AZ
KGAK	Gallup, NM

Clear FM radio stations received:

<u>Call Letters</u>	<u>Town</u>
KAFF	Flagstaff, AZ
KRAZ	Farmington, NM

Newspaper received within the Chapter :

<u>Name of Paper</u>	<u>Town</u>
Navajo Times	Window Rock, AZ

The Independent Gallup, NM

CIVIC

Churches:

<u>Name of Church</u>	<u>Est'd Membership</u>
Mennonite Church	45
Pentecostal	45
Catholic Church	90

Indigenous:

Traditional Navajo Religion
Native American Church 700

COMMERCIAL

Available establishments in the Chapter:

Gas Station	1	Trading Post	1
Post Office	1	Livestock Feed Store	1

TRANSPORTATION

Paved roads through the chapter area:

Navajo Route 29; Navajo Route 4

Distances to:

Agency: Chinle 35 miles
Window Rock 89 miles
Gallup, NM 112 miles

MAJOR EMPLOYERS

No. of

<u>Name of Employer</u>	<u>Employees</u>
Navajo Nation	10
Bureau of Indian Affairs	8
State of Arizona & Apache Co.	4
All Commercial	12

LOCAL NATURAL RESOURCES

Uranium (Abandoned); Coal (Abandoned); Water ; Sand and (Red Dog) Gravel; Trees

COMMUNITY/COOPERATIVE FARMING

None

. Estimated number of family farms:36

BRIEF OVERVIEW OF CHAPTER

The Blue Gap Chapter was established in 1960 and *Tachee* was added to the chapter name to avoid confusion with Gap (Bodaway) and Lechee. Navajo culture remains strong in the community. Livestock still graze on customary lands.

The Salina Trading Post was established in 1913 and the Black Mesa Trading Post was built in 1930. In 1957, a day school was built at the Tachee and Blue Gap area and in 1965 a Head Start Program was started at Blue Gap. The chapter house, originally built in 1956, was renovated in 1995. A Senior Citizen Center built in 1994 remains closed due to health and safety deficiencies. Most homes in the community do not have electricity and none of the residents have running water.

This Chapter information was updated by:

	<u>Name</u>	<u>Telephone</u>
'92 & '96	Ella M. Begay, CSC	none

Subject	Number	Percent
HISPANIC OR LATINO AND RACE		
Total population	1,443	100
Hispanic or Latino (of any race)	4	0.3
Mexican	0	0
Puerto Rican	0	0
Cuban	0	0
Other Hispanic or Latino	4	0.3
Not Hispanic or Latino	1,439	99.7
White alone	11	0.8
RELATIONSHIP		
Total population	1,443	100
In households	1,443	100
Householder	429	29.7
Spouse	177	12.3
Child	616	42.7
Own child under 18 years	440	30.5
Other relatives	206	14.3
Under 18 years	116	8
Nonrelatives	15	1
Unmarried partner	13	0.9
In group quarters	0	0
Institutionalized population	0	0
Noninstitutionalized population	0	0
HOUSEHOLDS BY TYPE		
Total households	429	100
Family households (families)	305	71.1
With own children under 18 years	182	42.4
Married-couple family	177	41.3
With own children under 18 years	116	27
Female householder, no husband present	103	24
With own children under 18 years	58	13.5
Nonfamily households	124	28.9
Householder living alone	121	28.2
Householder 65 years and over	46	10.7
Households with individuals under 18 years	222	51.7
Households with individuals 65 years and over	112	26.1
Average household size	3.36	(X)
Average family size	4.28	(X)
HOUSING OCCUPANCY		
Total housing units	722	100
Occupied housing units	429	59.4
Vacant housing units	293	40.6

For seasonal, recreational, or occasional use	182	25.2
Homeowner vacancy rate (percent)	1.1	(X)
Rental vacancy rate (percent)	0	(X)
HOUSING TENURE		
Occupied housing units	429	100
Owner-occupied housing units	376	87.6
Renter-occupied housing units	53	12.4
Average household size of owner-occupied unit	3.41	(X)
Average household size of renter-occupied unit	3	(X)

ADDITIONAL INFORMATION:

1. AGENCY: Chinle
2. SERVICE UNIT: Chinle
3. COUNTY: Apache
4. STATE: Arizona

Smoke Signal Chapter

SMOKE SIGNAL CHAPTER

Navajo name: Ta'Sahdi' Da' Askani'

Interpretation: Smoke from the top

Indian Population:

1990 Census	882
2000 Census	972
2010 Census	1,104

Estimated land size: 79,960 Acres

Land Management District: 7

Government

Number of Chapter NNC delegate(s) 1

Delegate shared with: Low Mountain,
Jeddito, Blue Gap Chapters

Navajo Police district office covering Chapter:
Chinle District

Tribal offices providing service within Chapter

Division of Cmty div WIC	Community Health Rep
Community Service	Food Distribution
Dept of workforce services	Dept of Headstart
Dept of youth Service	Nav Area Agency of Aging

Chapter committees:

Planning Board

Community Land Use Planning Committee

MEDICAL

Hospital(s) & clinic(s) where most people go:

<u>Hospital</u>	<u>Town</u>
Chinle Indian Hospital	Chinle, AZ
Hopi health Care Center	Polacca, AZ
Pinon Health Care Center	Pinon, AZ

EDUCATION

Total enrollment by school (Fall of 2004)

<u>School</u>	<u>Enrolled</u>
Smoke Signal Catholic pre-school	24
Low Mountain pre-school	48
Jehe Deez'a Academy, Inc.	218

COMMUNICATIONS

Computer available for public use	0
Number of public telephones	0


EXHIBIT P

CERTIFICATION OF GEORGE L MARTINEZ
CEO AND PRESIDENT
NAVAJO PILLARS TELECOMMUNICATIONS, INC.

I, George L Martinez, CEO and President of Navajo Pillars Telecommunications, Inc. ("Navajo Pillars Telco") do hereby certify under penalty of perjury that Navajo Pillars Telco will offer the following services, using its own facilities, throughout its proposed service area:

1. Voice grade access to the public switched network;
2. Minutes of use for local service provided at no additional charge to end users;
3. Access to the emergency services; and
4. Toll limitation services to qualifying low-income consumers.

I further certify that Navajo Pillars Telco will be considered a common carrier when it begins offering its voice telephony service and that Navajo Pillars Telco will advertise the availability of the supported services detailed herein, throughout its licensed service area, by media of general distribution, in accordance with Section 214(e)(1) of the Act, Section 54.201(d)(2) of the Commission's rules, and the tribal engagement rules, as articulated in the Commission's *USF/ICC Transformation Order*¹ and the Office of Native Affairs and Policy's *Further Guidance on Tribal Engagement Rules*.² In addition, I certify that Navajo Pillars Telco will comply with all applicable requirements related to the receipt of high-cost and low-income support, consistent with Section 54.202(a)(1)(i) of the Commission's rules. Finally, I certify that Navajo Pillars Telco will remain functional in emergency situations as required by Section 54.202(a)(2) and afford subscribers with consumer protections and service quality standards that meet or exceeds the requirements set forth in Sections 54.202(a)(3) and 54.303(a)(5) of the Commission's rules.


George L Martinez
CEO and Presidents
Navajo Pillars Telecommunications, Inc.

July 28, 2013
Date

¹ *Connect America Fund, et al.*, Report and Order and Further Notice of Proposed Rulemaking, 26 FCC 17663 ¶ 637 (2011) ("*USF/ICC Transformation Order*"); *pets. for review pending sub nom. In re: FCC 11-161*, No. 11-9900 (10th Cir. filed Dec. 18, 2011).

² *Office of Native Affairs and Policy, Wireless Telecommunications Bureau, and Wireline Competition Bureau Issue Further Guidance On Tribal Government Engagement Obligation Provisions Of The Connect America Fund*, Public Notice, 27 FCC Rcd 8176 (WTB 2012) ("*Further Guidance on Tribal Engagement Rules*").

EXHIBIT Q

OFFICE OF COUNCIL DELEGATE

P.O. Box 4031 Blue Gap, Arizona 85503 (928) 202-7009

Sampson Begay

Steamboat

Jeddito

Low Mountain

8/28/2013

To whom it may concern;

While in office as Council Delegate for the Low Mountain chapter house, I endorsed and supported a resolution April-May 2008; the resolution was presented to the Low Mountain Chapter, requesting Smoke Signal to be added to the Low Mountain Chapter. The resolution was considered and approved by unanimous vote.

The effective date for the resolution adding Smoke Signal was scheduled for 2010. It was mid 2010 before the actual resolution was adopted. Smoke Signal continued doing some business through the Low Mountain Chapter until early 2011.

Please contact me if additional information should be needed.

Sampson Begay
Sampson Begay

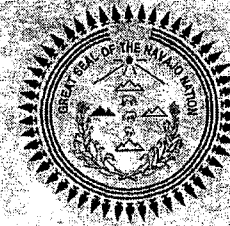
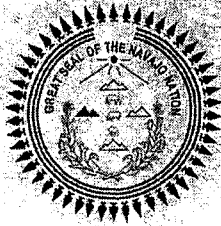
EXHIBIT R

The Navajo Nation

Contract and Purchase Certification

Certificate of Eligibility

Certificate No. 0813-8611



NAVAJO PILLARS TELECOMMUNICATIONS, INC. - Professional Services
Provide Telecommunications to Two Chapter Areas where there are no services for Internet
Services

Priority No. One (1)

TO ALL PERSONS DOING BUSINESS ON THE NAVAJO NATION:

The above named entity is hereby certified, in accordance with the Navajo Business Opportunity Act, Title 5, Chapter 2, § 204 (A) (1) & (2), as a Navajo or Indian Owned Business and being duly certified with this Office, shall be afforded all economic opportunities pursuant to the Navajo Nation Council Resolution CAP-37-02.

A certified business entity is one owned by an Enrolled Member of the Navajo/Other Indian Tribe and is at least 51% or more Navajo/Indian owned and controlled.

ONE HUNDRED PERCENT (100%)

PERCENTAGE OF BUSINESS OWNERSHIP

August 23, 2013

DATE OF CERTIFICATION

August 23, 2014

EXPIRATION DATE


Business Regulatory Department
Division of Economic Development

Director